

# Motorcoach Operators Guide



Motorcoach operators provide an important service for tourists and visitors that travel to Washington, DC. The following information provides essential tips for motorcoach operators to promote safety and create a memorable experience for tourists coming to the District to visit the nation's historic capital.

## Parking

There are many events occurring throughout the city on a daily basis and parking for motorcoaches is limited. Motorcoaches can only park or drop-off/pick-up passengers at designated curbside locations, subject to time limits, or at off-street parking facilities. All carriers are encouraged to take advantage of available off street parking.



## Off-street parking information

Union Station  
30 Massachusetts Avenue, NW  
(202) 898-1950

RFK Stadium  
2400 East Capitol Street, SE  
(202) 608 - 1113

Buzzard's Point  
1880 2nd Street SW  
(202) 464-2900

A map of designated drop-off/pick up and parking locations can be found on the other side of this guide and at [www.goDCgo.com/Motorcoach](http://www.goDCgo.com/Motorcoach)

## Do's and Don'ts

It is important to know and follow the traffic and parking regulations when operating in the city. Be aware of pedestrians and bicyclists and read all signage carefully. District regulations are strictly enforced and violations will result in a ticket and a fine of up to \$1,000.

- Please check posted signs before parking as some short and long-term parking is subject to change.
- Don't embark or disembark passengers in "Commercial Loading Zones" or at Metrobus stops.
- Don't park in any area posted "No Parking" or "No Standing"
- Don't double park.
- Don't park in a bus zone for longer than the posted time limit.
- Don't idle your engine for more than 3 minutes.
- Don't stop, load or park on streets with rush hour prohibitions.
- Don't park in metered areas when the meters are in effect. This includes "Pay to Park" areas.
- Don't park adjacent to any residential property, school, playground, hospital, church or park. (A standing vehicle that is not loading or unloading passengers is considered to be "parked" regardless of whether the engine is on).



## Permits

Many motorcoaches will need to obtain a Trip Permit from the Department of Motor Vehicles to operate in Washington DC. Please visit the DMV website [www.dmv.dc.gov](http://www.dmv.dc.gov) to find out if you need a trip permit and apply. If you have questions or need assistance, please call 202-729-7083.

## Routing

The District has many historic neighborhoods with streets that are not designed to support large vehicles, and areas with security restrictions. DDOT has developed a map of suggested routing for commercial vehicles which can be found on [www.goDCgo.com/routemap](http://www.goDCgo.com/routemap).

For destinations not on the map's highlighted routes, the shortest route between the destination and the highlighted route must be used. Operators should refer to this map to plan their route ahead of time and abide by all signage restrictions.

## Driver Recognition Program

DDOT, in partnership with the Metropolitan Council of Governments, has established a program to reward drivers who abide by the District's idling limits. For more information about the program visit [www.turnyourengineoff.org](http://www.turnyourengineoff.org).

## Contact

**Hotline for Motorcoach Drivers and Group Tour Operators: 1-855-67-BUSES**

Whether you are planning a trip to the District or have questions while you are here, call this number for information on motorcoach parking, permitting and routing, itinerary planning, and more. The hotline will be in operation from 8:30am - 5:00pm EST, Monday - Friday. Simply call 1-855-67-BUSES (28737) to work with a travel expert!

For more information, please visit the motorcoach operators page on [www.goDCgo.com](http://www.goDCgo.com).

## Or contact:

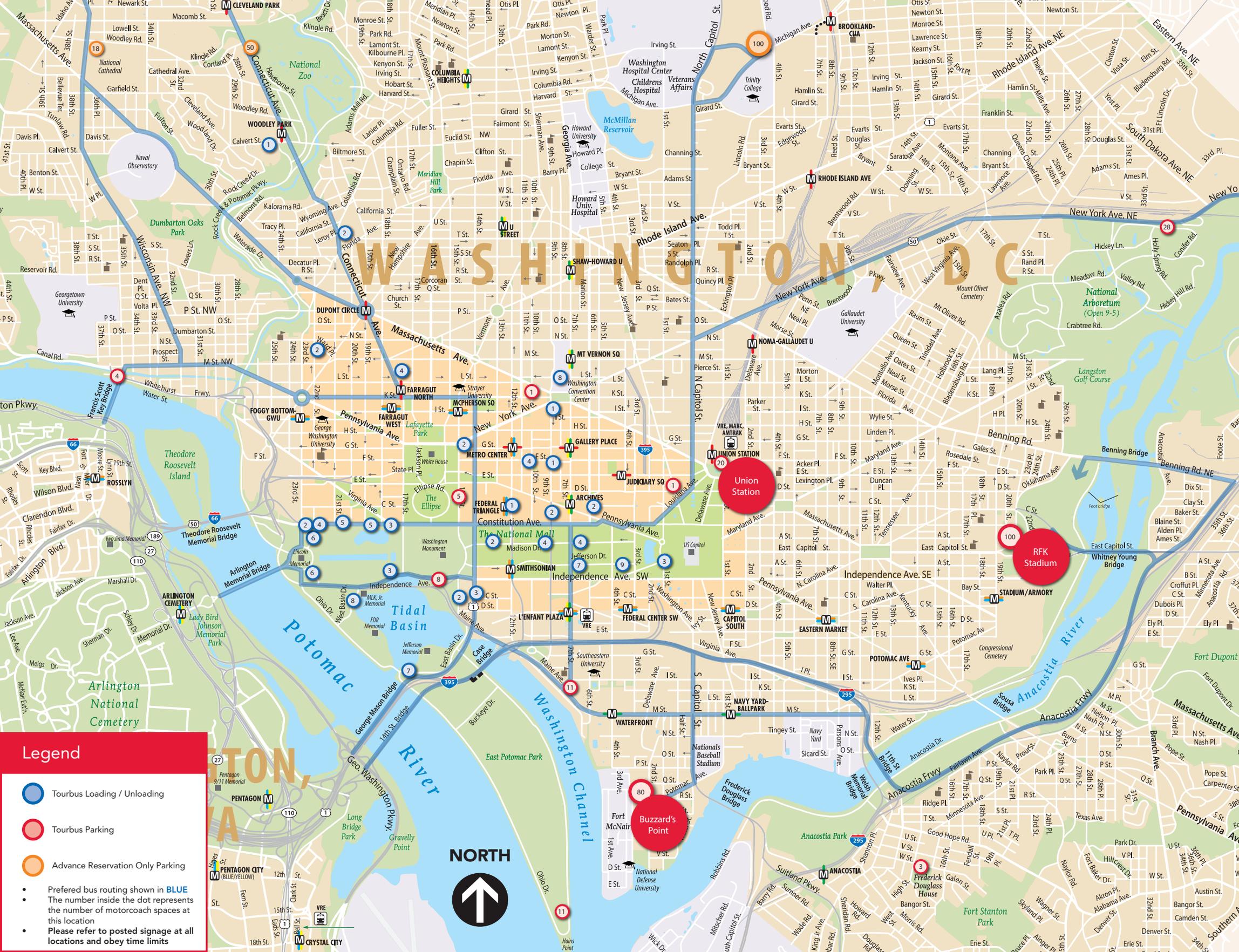
District Department of Transportation  
55 M Street, SE  
Washington, DC 20003  
(202) 671-2700



[www.goDCgo.com](http://www.goDCgo.com)

1-855-67-BUSES

District Department of  
Transportation  
55 M Street, SE  
Washington, DC 20003



**Legend**

-  Tourbus Loading / Unloading
-  Tourbus Parking
-  Advance Reservation Only Parking

- Preferred bus routing shown in **BLUE**
- The number inside the dot represents the number of motorcoach spaces at this location
- Please refer to posted signage at all locations and obey time limits

**NORTH**

